ENDORSED
FILED
San Francisco County Superior Court

007 94 1993

ALAN M. CARLSON, Clerk BY: DEBORAH L. GREEN Deputy Clerk

SUPERIOR COURT OF THE STATE OF CALIFORNIA

IN AND FOR THE CITY AND COUNTY OF SAN FRANCISCO

RONAYNE SHAW and MICHAEL SHAW, residents and taxpayers of the City and County of San Francisco,

No: 915763

Plaintiffs,

SETTLEMENT AGREEMENT

V.

CITY AND COUNTY OF SAN FRANCISCO, a local governmental entity;
FRED JORDAN, Chief Juvenile
Probation Officer; NEHEMIAH
MEAD, Director of the Juvenile
Hall; SAN FRANCISCO JUVENILE
PROBATION COMMISSION, a local
governmental agency; SAN
FRANCISCO UNIFIED SCHOOL DISTRICT, a local public school district; and DOES 1 through 20,

Defendants,

Plaintiffs are taxpayers and residents of the City and County of San Francisco. They bring this action pursuant to CCP Section 526(a) regarding conditions, policies and practices in the San Francisco Juvenile Hall. Defendants are responsible for the administration and operation of the Juvenile Hall.

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In their complaint, plaintiffs alleged that defendants operate the Juvenile Hall in violation of the California Constitution, the United States Constitution, and the Education of the Handicapped Act, 20 U.S.C. Section 1401 et seq. (now the Individuals with Disabilities Education Act (IDEA)), and its implementing regulations at 34 C.F.R. Section 300 et seq. Plaintiffs alleged numerous deficiencies in the conditions, policies, and practices in the Juvenile Hall, including deficiencies in the physical plant, fire safety, availability of clean clothing, food, educational services, availability of outdoor recreation, programming and activities, disciplinary policies, staffing and training, mental health services, grievance procedure, and visitation at the Juvenile Hall, and the use of unnecessary and excessive force on youth confined in the facility (hereinafter, "detained youth") by Juvenile Hall counselors.

The defendants denied the material allegations of the Complaint. Defendants do not admit to any improper, wrongful, or illegal acts by entering into this settlement agreement.

In settlement of this action, the parties, by and through their undersigned attorneys, HEREBY STIPULATE AND AGREE:

1. The defendants will maintain a preventative maintenance program which covers all operable equipment and building systems, including plumbing systems, electrical systems, ventilation systems, and fire alarm and detection systems. The defendants will maintain the shower areas of the living units in

a condition that is free of soap scum and mildew and adequately ventilated. The defendants will maintain the food service operation in the Juvenile Hall in a clean, sanitary and vermin-free condition and in compliance with the minimum standards established by California law. The defendants will clean and sanitize mattresses each time they are used by different detained youth.

- 2. The defendants will provide extra blankets or clothing for youth detained in rooms that are unusually cold.
- 3. The defendants will maintain the plumbing in the Juvenile Hall in working condition so that it does not back up. In the event that plumbing does back up, the defendants will take immediate action to correct the plumbing problem.
- 4. The defendants will maintain adequate ventilation in the living units.
- 5. The defendants will ensure that the level of fire safety at the Juvenile Hall is reasonable and adequate and will maintain the Juvenile Hall in a condition that satisfies all applicable fire and life safety laws and standards. Without limiting the scope of the defendants' obligations under this paragraph, defendants specifically agree to correct the deficiencies noted in the Fire and Life Safety Inspection Report dated January 28, 1992, prepared by Insp. Milton Yuen; to diligently complete the fire safety improvement project now in process at the Juvenile Hall; to provide adequate fire safety training to all staff members; to continue to have at least one

staff member at the Juvenile Hall who satisfies the training standards established by the State Fire Marshall; to conduct and document fire drills; to complete installation and maintain an emergency power system; to maintain illuminated fire exit signs where required by law; and to conduct routine tests and inspections at the Juvenile Hall to ensure that the fire safety system is in good working order at all times.

- 6. The defendants will provide detained youth with clean underwear daily and clean outer clothing twice weekly.
- 7. The defendants will maintain an adequate program for detection and treatment of lice and similar infestations.
- 8. The defendants will provide to detained youth food that is nutritionally adequate and of sufficient quantity for adolescents. The defendants will provide snacks for detained youth in the evenings and at such other times as the defendants determine to be appropriate. The defendants will not permit Juvenile Hall staff to eat food brought to detained youth by family members.
- 9. The defendants will provide an appropriate education for children with disabilities pursuant to the Individuals with Disabilities Education Act (IDEA), 20 U.S.C. Section 1401 et seg., and the California Education Code. The defendants will conduct adequate identification and screening of detained youth who are in need of special education services. The defendants will conduct an assessment of detained youth in need of special education services in order to develop an Individualized

Education Program (I.E.P.) that complies with the IDEA and California law. Additionally, defendants will provide special education instruction and related services in the amount and type determined by the detained youth's I.E.P. The defendants will also ensure that there are adequate and appropriate numbers of qualified staff to provide special education and related services to detained youth.

10. The defendants will allow all youth detained in the Juvenile Hall to have outdoor recreation for at least one hour each day unless the weather is inclement or a majority of youth

Juvenile Hall to have outdoor recreation for at least one hour each day unless the weather is inclement or a majority of youth on the unit request that the recreation occur in the gym. Such a request will be documented in the unit log. No youth on discipline will be denied at least one hour of outdoor recreation each day unless weather is inclement or he or she requests to have recreation in the gym. Such a request will be documented in the unit log. In no case will detained youth get less than five hours per week of outdoor recreation unless weather is inclement. The defendants will not deny youth outdoor recreation because of staff absenteeism, staff shortages, or children's disciplinary status.

- 11. The defendants will provide detained youth in all living units with regular programs and activities in addition to school classes, indoor recreation, and watching television. The programs and activites will be available to detained youth in the afternoons (i.e., after school), in the evenings, and on weekends.
  - 12. The defendants will maintain a disciplinary policy in

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the Juvenile Hall that clearly sets forth prohibited behaviors and the potential consequences to detained youth for engaging in such behaviors. The disciplinary policy will provide for written notice to detained youth of charges against them prior to the hearing, a hearing before an impartial hearing officer who was not involved in the incident, the opportunity for detained youth to call witnesses at the hearing and submit documentary evidence on their behalf, the opportunity for detained youth to confront and cross-examine witnesses against them, the opportunity for detained youth to receive assistance at the hearing from Juvenile Hall staff, a written statement of the evidence relied upon and the reasons for any disciplinary action taken, and a process for appealing the decision of the hearing officer. The disciplinary policy will be posted in all of the living units in the Juvenile Hall.

- 13. The defendants will not confine any detained youth in his or her room longer than two hours unless the shift Supervisor or Officer of the day personally meets with the youth and assesses the need for continued room confinement. The defendants will not confine any detained youth in his or her room longer than four hours per day without providing the youth with the due process protections contained in the disciplinary policy and described in paragraph 12 above.
- 14. The defendants will provide training at least twice annually to all custodial, forensic, supervisory, and administrative staff at the Juvenile Hall on approved methods for

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management of assaultive behavior. The defendants will test all staff at least once annually on their competency in management of assaultive behavior. Any staff member who does not demonstrate such competency will not have responsibility for the custody or care of detained youth in the Juvenile Hall.

or excessive force on detained youth by Juvenile Hall staff.

Defendants will investigate all complaints by detained youth,

medical or mental health staff, custodial staff, or other persons

regarding use of unnecessary or excessive force on detained

youth. If, on the basis of such investigation, there is a

reasonable suspicion that unnecessary or excessive force was

used, the defendants will refer the matter to child protective

services.

- annually to all custodial, forensic, supervisory, and administrative staff at the Juvenile Hall on crisis intervention, de-escalation of conflict situations, handling anger and rage, and dispute resolution. The defendants will test all staff at least once annually on their competency in crisis intervention, de-escalation of conflict situations, handling anger and rage, and dispute resolution methods. Any staff member who does not demonstrate such competency will not have responsibility for the custody or care of detained youth in the Juvenile Hall.
- 17. The defendants will not permit Juvenile Hall staff to use leg-shackles, strait-jackets, four-point restraints, or any

other type of mechanical or chemical restraints (including mace) on detained youth at the Juvenile Hall for any purpose. provision does not prohibit Juvenile Hall staff from using handcuffs to temporarily restrain a detained youth who is physically out of control and violent for the sole purpose of moving the youth out of the area to his or her room. As soon as the youth is in his or her room, staff will remove the However, if the youth continues to be violent and a danger to himself or others, staff may leave the handcuffs on if one staff member remains in the room or just outside the door with the youth under constant watch, and a member of the mental health staff is immediately called. If within the next twenty minutes the youth remains out-of-control and a danger to himself or others, staff members will replace the metal handcuffs with leather cuffs at the direction, under the supervision, and with continued direct monitoring of a member of the mental health The leather restraints shall be removed as soon as the staff. minor no longer presents a threat to himself or others. incidents requiring this procedure shall be documented in a detailed manner. This provision does not prohibit Juvenile Hall or Juvenile Probation staff from using handcuffs while transporting a youth from the Juvenile Hall to a location outside the facility, including the administration buliding.

18. The defendants will employ sufficient numbers of adequately-trained custodial, supervisory, and forensic services staff at the Juvenile Hall to ensure the safety, custody, and

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humane care of detained youth. The defendants will ensure that detained youth are not denied health or mental health care, reasonable use of the telephone, visitation, access to counsel, education, outdoor exercise, indoor exercise, recreation, programming or activities, disciplinary due process, or grievance procedures because of insufficient numbers of adequately trained staff at the Juvenile Hall. "On-call" staff will receive the training and competency testing described in paragraphs 14 and 16 above before working in any living unit in the Juvenile Hall.

- The defendants will provide detained youth in the 19. living units who do not have toilets in their indiviual rooms with access to toilets within five minutes of the time they make requests to use the toilets.
- The defendants will maintain a grievance procedure in 20. the Juvenile Hall that provides notice to detained youth of the procedure, access to complaint forms, confidentiality of information contained in complaints, protection of detained youth from retaliation by staff for filing complaints, investigation of complaints, written notice to detained youth of the results of the investigitation, and an opportunity to appeal the results of the investigation. The grievance policy will be posted in all of the living units in the Juvenile Hall.
- The defendants will allow detained youth to have 21. visitation at least 45 minutes each day and at least two hours on Saturday or Sunday.
  - 22. The defendants will not require two detained youth to

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sleep in one room on the living units in the Juvenile Hall unless it is recommended by forensic staff for the safety of the youth or there is a request by a youth for a roommate. In either case it shall be documented and plaintiffs' attorneys shall be notified.

- the Juvenile Hall with a Youth Handbook that describes the operations and rules of the Juvenile Hall, including policies and procedures regarding health and mental health care, mail, telephone calls, visitation, access to counsel, education, indoor and outdoor exercise, recreation, programming and activities, religious services, fire safety, clothing and personal items, room confinement for out-of-control youth, discipline for misbehavior, and grievances. In addition, staff will verbally explain the operations and rules of the Juvenile Hall to each child admitted to the Juvenile Hall. For children who do not speak English, the defendants will provide Youth Handbooks and/or verbal explanations of operations and rules of the Juvenile Hall in the youth's native language.
- 24. The defendants will provide each defense attorney representing youth detained at the Juvenile Hall with a copy of this Settlement Agreement and will provide a list of the items pertaining to youths' rights outlined in this Settlement Agreement (without referring specifically to this Settlement Agreement) in the Youth Handbook. The Youth Handbook will also inform youth to either file a grievance, inform supervisory

staff, or to contact their attorney if they feel there has been a violation of their rights under the provisions outlined in the Youth Handbook.

- 25. Plaintiffs' attorneys are entitled to reasonable attorney's fee and costs in this matter, to be negotiated between the parties. However, if the parties are unable to reach an agreement on the amount of fees and costs, plaintiffs may bring a motion before the court for determination of the fees and costs to be awarded.
- by the court until two years after that date, the defendants will allow plaintiffs' counsel and their consultants to monitor defendants' compliance with the terms of this Settlement Agreement by inspections of the Juvenile Hall (including unannounced visits, so long as they do not disrupt the operations of the Juvenile Hall) reviewing any relevant reports, logs, memoranda, policies, procedures, training material, or other relevant documents, and by interviewing the defendants, detained youth, Juvenile Hall staff, Juvenile Hall administrators, consultants to the defendants, or any other individuals with relevant information.
- 27. From the time of the approval of this Settlement Agreement until two years after that date, if defendants fail to comply with any provision of this agreement plaintiffs' counsel will provide written notice to defendants' counsel of the alleged violation(s) of this agreement. Within thirty days after receipt

of such written notification, defendants' counsel will notify plaintiffs' counsel of the results of any investigation regarding the alleged violation(s) and of any action(s) defendants have taken or intend to take in response to the alleged violation(s). Thereafter, the parties shall negotiate in good faith in an effort to resolve any remaining disputes. If the parties are unable to resolve the remaining disputes, plaintiffs may move the court for an order for relief based upon the allegations in the complaint. Plaintiffs may not, however, bring any action or file any motion to enforce the terms or extend the time of this Settlement Agreement, and the agreement shall confer no authority on any court to provide any remedy for any violation of this Settlement Agreement. If the parties, at any time within the next three years, resume litigation of the complaint, this Settlement Agreement may not be introduced into evidence.

28. In consideration of the foregoing, two years after the date the Settlement Agreement is approved by the court, the parties will jointly move for dismissal of this case with prejudice. If plaintiffs' counsel believe that the defendants are not in compliance with any provision of this Settlement Agreement, they may elect not to dismiss the lawsuit with respect to the conditions not in compliance with such provision and may negotiate a further agreement regarding such provision or proceed to trial as expeditiously as possible. This Settlement Agreement shall constitute a stipulation for extention of time for trial

under CCP Section 583.330. The time for trial shall be extended to a date three years from the date this Settlement Agreement is approved by the court.

29. The remedies set forth in paragraphs 27 and 28 shall be plaintiffs' sole legal remedies for noncompliance by the defendants with this Settlement Agreement.

Date: September 28, 1993

MARK I SOLER Youth Law Center

Youth Law Center

Bruce W. Larollaw

BRUCE W. LAIDLAW

Landels, Ripley & Diamond

Attorneys for Plaintiffs

DATE: September 21, 1993

LOUISE H. RENNE, City Attorney

LORETTA M. GIORGI

Deputy City Attorney

Attorneys for Defendants

5/ David L. Allen

THE HONORABLE DAVID ALLEN Superior Court Judge

DATE: 10/4/93

ORDINANCE NO.279-93

RO#93007

DISTRICT, A LOCAL PUBLIC SCHOOL DISTRICT, AND DOES 1 THROUGH 20 INCLUSIVE, INCLUDING PAYMENT OF ATTORNEY'S FEE AND COSTS IN THE AUTHORIZATION FOR SETTLEMENT OF THE LITIGATION OF MICHAEL AND RONAYNE SHAW V. CITY AND COUNTY OF SAN FRANCISCO, A MUNICIPAL CORPORATION; FRED JORDAN, CHIEF JUVENILE PRÓBATION OFFICER; NEHEMIAH MEAD, DIRECTOR OF THE JUVENILE HALL; SAN FRANCISCO JUVENILE PROBATION COMMISSION; SAN FRANCISCO UNIFIED SCHOOL AMOUNT OF \$344,930.00.

Be it ordained by the People of the City and County of San Francisco:

settle the action entitled "MICHAEL AND RONAINE SHAW V. CITY AND CHIEF JUVENILE PROBATION OFFICER; NEHEMIAH MEAD, DIRECTOR OF THE JUVENILE HALL, SAN FRANCISCO JUVENILE PROBATION COMMISSION: SAN DISTRICT; DOES 1 THROUGH 20, INCLUSIVE", San Francisco Superior COUNTY OF SAN FRANCISCO, A MUNICIPAL CORPORATION; FRED JORDAN, The City Attorney is hereby authorized to FRANCISCO UNIFIED SCHOOL DISTRICT, A LOCAL PUBLIC SCHOOL Section I. 1111

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BOARD OF SUPERVISORS

attorneys fecs and costs to plaintiffs' counsel in the amount of Court No. 915-763, and further authorizes the payment of \$344,930.00.

APPROVED AS TO FORM AND RECOMMENDED:

SAM FRANCISCO

RECOMMENDED:

LOUISE H. RENNE City Attorney

SAN FRANCISCO UNIFIED

FRED

SCHOOL DISTRICT

GORFITA M. GIORGI Deputy City Attorney

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01 001 97 09 12 309765 1450 \$344,930.00 of while FUNDS AVAILABLE:

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BOARD OF SUPERVISORS

Board of Supervisors, San Francisco

Absent: Supervisors Hsieh Kennedy Leal Migden Ayes: Supervisors Alioto Bierman Conroy Hallinan Kaufman Maher Shelley August 30, 1993 S Finally Passed Ayes: Supervisors Alioto Bierman Hallinan Hsieh Kaufman Kennedy Maher Absent: Supervisors Conroy Leal Migden Shelley Passed for Second Reading August 23, 1993

I hereby certify that the foregoing ordinance was finally passed by the Board of Supervisors of the City and County of San Francisco

File No. 45-93-51

Date Approved

Clerk